

**TRANSVAAL HEAVY TRANSPORT (PTY) LTD**

Cnr Arnold & Garfield Street Alrode, Alberton

PO Box 124157, Alrode, 1451

Tel: (011) 864-1714/65, Fax: (011) 908-5236

Reg. No. 2001/011263/07 Vat No: 4340125295

QUALITY POLICY

Quality is measured against our service levels to our customers and the satisfaction of our customers. It will be measured on a quarterly basis through investigations and questionnaires.

Any wrongdoing or bad service complaints will be addressed immediately and handled in the most professional manner to maintain customer satisfaction.

Transvaal Heavy Transport (Pty) Ltd is not the biggest but the best – and we will strive to improve that through caring and building long lasting relationships with its customers and suppliers.

S.J.SWANEPOEL
MANAGING DIRECTOR

____ **13 August 2020** ____
DATE

THT-EPOL-105.1
Quality Policy
- Revision 01
- August 2020

